

Driving the Future

Tomorrow starts today



WEDNESDAY 26TH APRIL 2023



Welcome

Welcome to the 2023 RPSA Conference, Driving the Future.

As Surveyors we are constantly striving to advance our knowledge, provide better services, learn new skills, and add to our professional accreditations.

Our Conference today will look at new opportunities, hear from industry leaders about new initiatives, and consider how our industry might look in the future.

But a Conference like this does not happen without considerable input from a wide variety of individuals and organisations who provide support by presenting, exhibiting, sponsoring and organising. So it is to all of those that we must express our heartfelt thanks for helping to create an event that the Residential Property Surveyors Association can be proud of.

Make sure you take the time to visit each of our exhibitors during the course of the day. Not only do their fees help finance the event, but they have all given up their valuable time to make themselves available to you. Even if you don't think you are interested in their offerings, at least go and introduce yourself and take a few minutes to make sure you know what it is that you don't want!

Most of all, though, thanks must go to all of those who have chosen to come to today's event. That's you! Without your continued support, enthusiasm and loyalty, the RPSA simply wouldn't and couldn't exist. From its' very earliest days the RPSA set out to become the most relevant and proactive professional association in our sector. And we have achieved just that.

With a membership fast approaching the 1000 mark we should be proud that we have committed to excellence and quality in the work we offer to our clients, and led our industry in a number of key projects that will really make a difference to the lives of consumers. Make no mistake, the RPSA really matters and what we do impacts the entirety of our industry,

I hope you enjoy your day, today. Ask lots of questions. Consume the food and drink. And, most of all, relax and have a good time. You've earned it!

Alan Milstein - RPSA Chairman

Thank you to our sponsors without whom this event could not happen.....

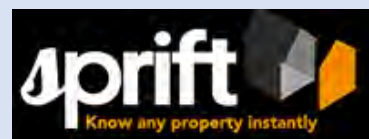
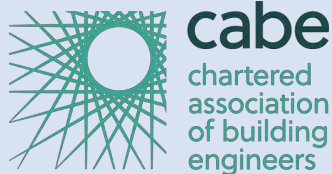
Sponsoring our speakers



Sponsoring our refreshments



Our sponsors



The RPSA Council



Alan Milstein
Chairman



Jerry Quinnell
Finance and IT Director



Andrew McColl
Panel Director



Malcolm Hordern



Tim Green



Amanda Ducas

Event agenda

08.30	09.30	Registration, breakfast, trade village	
09.30	09.45	Alan Milstein RPSA Chairman	Welcome
09.45	10.15	Dr Gavin Dunn CABE CEO	Building together
10.15	10.35	Tim Grant UK Global	PI for surveyors
10.35	11.15	Refreshments, networking, trade village	
11.15	11.55	Rob Brighthouse NHQB Chair	The new homes code and ombudsman
12.00	12.30	Mike Potter	Dealing with electrification
12.30	13.45	Networking, lunch, trade village	
13.45	14.25	Revd Kevin Fear	Building mental health
14.30	15.00	Zoe Baker	Young Surveyor of The Year
15.00	15.45	Refreshments, networking, trade village	
15.45	16.15	Hilary Grayson - Sava	Seizing the opportunities – The evolving role of the Residential Surveyor
16.15	17.00	Panel discussion, Alan Milstein RPSA Chairman	Driving the Future, QA & Close
17.00	17.30	Prize quiz in the Museum	
17.30	19.30	Jazz, cocktails, canapes and Scalextric Racing for the RPSA Trophy in the Museum	

Your speakers

Alan Milstein
RPSA Chairman



Alan Milstein is Chairman of the Residential Property Surveyors Association, a Director of software provider, Skyline Surveyors, a specialist surveyor of listed and historic buildings, and a former Sava graduate.

He ran his own independent surveying practice in his home town of Chichester before setting that aside in 2020 to oversee a 400% growth in RPSA membership, making it the leading representative organisation for independent residential surveyors, helping hundreds of surveyors start and develop their own businesses.

Much of his work focuses on collaboration with property industry stakeholders, at Government and national level, helping to develop opportunities for residential surveyors to extend the reach of existing survey products, and creating new market segments.

Dr Gavin Dunn
Chief Executive of CABE



Originally trained as an architect, Gavin initially practised in North America with a large construction engineering firm before returning to the UK to specialise in the energy and environmental performance of buildings in 1998.

Gavin advanced this specialism through positions at the Welsh School of Architecture, and Elmhurst Energy, where he helped develop some of Europe's leading building energy certification and labelling systems. In 2013 Gavin was appointed Director of Building Performance at the Building Research Establishment (BRE) where he was responsible for a portfolio of BRE's globally leading services including BREEAM and CEEQUAL the world's foremost environmental assessment methods for the built environment.

In 2018, Gavin was appointed as Chief Executive of CABE where he works to help enable a more professional construction sector that works to create better, safer and more sustainable buildings that enhance people's lives. Gavin was a member of the Building Advisory Committee (BRAC) of the UK Government from 2015 to 2022, where he served as Chairman of the Future Homes Standard Working Group.

**Tim Grant - Director
UK Global**



I jointly head up the Bristol based Professional Risks team at UKGlobal, with my fellow Director, Thomas Vigliucci.

My career in insurance started in 2007 and I started working in the Professional Indemnity market in 2008. Since then, I have worked within the financial lines broking sector, specialising in professional indemnity and management liability insurance.

Over the past 15 years I have gained a broad knowledge of the needs and requirements of those who require financial lines insurance, whilst building strong and long-standing relationships with Insurers based on expertise and trust.

I live in Bristol and have a real passion for sport and fitness and regularly play football and watch Bristol City FC.

**Rob Brighthouse
BSc., MBA, C.Eng., F.I.C.E., F.I.o.D.
Chair – New Homes Quality Board**



Rob holds a civil engineering degree from Leeds University & an MBA from Aston Business School, where he also chaired the Advisory Board. He has spent over 40 years in the rail industry in the UK, Australia and Hong Kong, initially involved in the delivery of major infrastructure projects but more recently leading businesses in and beyond the rail sector.

In recent years having set up the initial London Overground operation, he then became the Managing Director of Chiltern Railways; opening a new route to Oxford and overseeing the record growth of the business on the back of it delivering the UK's highest punctuality and achieving its highest ever customer satisfaction ratings.

In 2016, Rob was appointed as a non-Executive Director on the Network Rail Board and has subsequently been appointed Senior Independent Director.

In 2017, at the request of the Secretary of State, he set up the East West Railway Company, an arm's length body of government, established to finance, construct and operate a new railway between Oxford and Cambridge and chaired this company between 2018 and 2021.

In April 2022 he was appointed as Chairman of the government's newly formed New Homes Quality Board which is setting the standard for the quality of new homes and levels of customer service.

Mike Potter
Drive Electric



Mike Potter, CEO and founder of DriveElectric and CrowdCharge, is a thought-leader and innovator; always exploring new and pioneering ways to support the UK's transition to Net Zero. With 30 years' industry experience in fleet management and vehicle leasing, a passion for electric vehicle technology and involvement in pioneering research projects (investigating the effects of mass electric vehicle charging on the electricity supply infrastructure) - Mike now seeks innovation in the transition to Net Zero.

His focus is on new ownership models and the energy management sector, concentrating on delivering solutions that make it easy for all to move to a low carbon lifestyle. DriveElectric delivers award-winning specialist services for the electric vehicle market including EV leasing, EV salary sacrifice, business transition and EV charging services and driver engagement. Since funding the first Tesla Roadster in the UK in 2008, the company has delivered more than 6,000 plug-in vehicles to UK organisations and individuals.

CrowdCharge provides a cloud-based energy management platform centred on electric vehicles, integrating renewable energy sources with EV charging on both a local and grid scale. Combined, the proposition for fleet operators offers the best way to transition to EV and deliver true low carbon outcomes.

Reverend Kevin Fear



The Revd. Kevin Fear was the H&S Policy Lead at CITB until he retired at the beginning of 2021. He has worked in the industry for over 40 years. He was a Chartered Civil Engineer, a Chartered Member of the Institution of Highways and Transportation and a Chartered member of the Institution of Occupational Safety and Health. Kevin was an active member of the Construction Industry Advisory Committee (CONIAC) for over 15 years.

Since 2016 he has been a passionate supporter of an industry initiative called Building Mental Health to provide free resources to construction companies so that they can give support and guidance to their workers and supply chain who are suffering from poor mental health and who present a risk of suicide. This included the allocation of a £1million CITB grant to train over 200 Mental Health First Aid instructors, who in their turn are training thousands of managers, supervisors and workers as mental health first aiders. He was a founder member of a steering group to support the work of the Samaritans who were awarded a £500k CITB grant to develop a wellbeing hub that is aimed at supporting 250,000 SMEs to help build skills and resilience.

In 2019 he was awarded an Honorary Fellowship of the Chartered Association of Building Engineers in recognition of his work with them to help guide and develop their professional values. He is a Mental Health First Aid Instructor and continues to support the valuable work of the Lighthouse Club.

Zoe Baker
Managing Director & Founder, Your Surveyors Ltd



Zoe started her working life at 15 years old as a trainee hairdresser. She progressed quickly and by 21 she was a Senior Stylist however, she was changing and developing as a person and wanted a new challenge. She got a job at a chartered surveyors working in the admin team. She fell in love with the surveying profession and progressed to Manager within 2 years. She is the surveying operations guru and has learnt, mastered and automated every process that contributes to running a surveying business.

In 2020, Zoe completed her SAVA qualification and obtained her RICS accreditation. She then set up her own residential surveying business Your Surveyors Ltd which is a technologically focused, customer service driven and forward thinking. Zoe is extremely passionate about surveying and service delivery and enjoys running her own business as she gets to be creative and build her own empire.

Zoe won RICS Young Surveyor of the Year – Residential Surveying award 2022 which was the cherry on top of the cake that she has been baking for almost 10 years in this profession.

Hilary Grayson
Director of Surveying Services, Sava Ltd



Hilary is focused on identifying opportunities for surveyors and others in the built environment, including developing new qualifications.

She takes the lead on Sava's activities within residential surveying.

Hilary has a wealth of experience including commercial property, local government and working at RICS. As well as her work at Sava, she is a Trustee at Westbury Arts Centre, a listed farmhouse dating from the Jacobean period on a much older site that was mentioned in the Domesday book. Consequently, she has inadvertently become a custodian of a colony of bats, great crested newts and a medieval moat.

INTRODUCING ONLINE TRAINING MODULES

by Sava



Sava has developed a range of CPD modules to help you develop new skills or brush up on existing knowledge.



Topics include:

Housing - Construction

- Sites, foundations, and walls
- Roofs
- Internal and external finishes
- Floors and joinery

Housing - Services

- Electrics and heating
- Water supply and drainage

Housing - Defects

- Damp and condensation

Housing - Standards, Legal, and Valuation

- Introduction to Building Regulations
- Invasive non-native plants
- Principles of residential valuation
- Professional skills required as a residential surveyor
- Underpinning principles of law for the built environment

Housing - Inspecting Houses

- Inspecting residential properties - pre-inspection
- Inspection and post actions
- Introduction to basic surveying skills



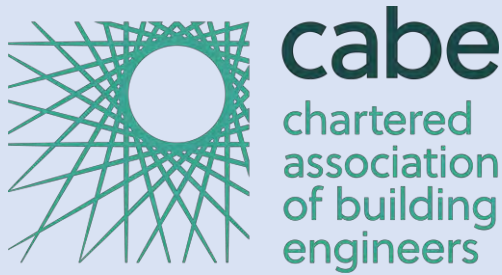
- Develop new skills
- Complete in your own time
- Obtain a CPD certificate



GET IN TOUCH TODAY
TO FIND OUT MORE

01908 442158 | hello@sava.co.uk | www.sava.co.uk

A word from our sponsors



In attendance:-

CABE Stand – will be manned by
Joseph Birt – CABE President
Dr Gavin Dunn – Chief Executive
Jackie Macaulay Chief Operations Officer
Carl Pearson – Head of Legal and Governance Services

CABE Membership Stand – will be manned by
Amy Chatfield – Membership Services Manager
Tara Talley – Membership Services Co-ordinator
Sabrina Miah – Professional Review Co-ordinator

Chartered Association of Building Engineers (CABE) is a professional body, and a unifying voice, within the construction industry.

Bringing together members, who work across the life-cycle of the built environment specialising across a wide range of disciplines, CABE shares knowledge, raises standards and develops professionals, enabling a construction and property sector that works to create better, safer and more sustainable buildings that enhance people's lives.

We provide members with:

- an opportunity to be recognised as a competent professional
- access to the cabe community forum where you can connect with building engineers throughout the world
- a range of professional development support including training and learning opportunities such as the Built Environment Series of regional conferences
- Building Engineer journal and website – buildingengineer.org.uk
- a strong and influential voice across the sector; and
- access to sources of industry and technical information.

By supporting our members, CABE improves collaboration and competency, ensuring that buildings across the built environment meets our essential human needs, today and tomorrow.

"Building Engineers make buildings perform better: more inclusive, safer for all and sustainable over time."

CABE, Lutyens House, Billing Brook Road, Northampton NN3 8NW
T: 01604 404121 E: info@cbuild.com W: www.cbuild.com



In attendance:-

Ashley Hodges – New Business Sales Executive
Martyn Mayor – New Business Sales Executive

Compare My Move generates **high-quality surveying leads** from all across the UK.

We offer 5 lead types including **Level 2, Level 3, Valuation, Party Wall** and **Snagging Survey** to help you maximise your profit.

Our partnership offers tools and benefits you can't get elsewhere. You'll have a personalised **Lead Manager app** so you can **manage your leads in one place**. You can also **build reviews** with our 5-star review feature and share your **personalised partner profile** to **market your business**.

Join today to benefit from an **introductory offer** to get you started. Grow your business with Compare My Move's surveying leads.

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Compare My Move Ltd © 33 - 35 Cathedral Road, Cardiff, CF11 9HB



In attendance:-

Mike Potter - CEO
Nigel Kerr – Head of Business Sales & Consultancy
Joe Mulford – Sales Consultant

At Drive Electric, our passion for the planet has always been at the heart of everything we do. We want every driver to feel empowered to make the EV switch. So, whether you run a fleet, manage operational vehicles or drive your own EV, we can help you take control of your NetZero Journey, fast. Ready to take charge?

The planet and its people remain at the very heart of everything we do - and we have the 'excellent' TrustPilot ratings to prove it. With years of industry experience, our expert consultants pride themselves on providing our trusted customers with honest and practical support on making the EV switch. We take a unique tailor-made approach to our service. This ensures every driver finds their own perfect solution, and businesses feel empowered to become carbon-neutral. From the very first conversations right through to the adoption and beyond - we'll be there every step of the way to guide you in your business' journey to NetZero.

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Business Contract Hire on all
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For more information call or click



01628 899 727
drive-electric.co.uk



The expertise to help you
on your journey to Net Zero



In attendance:-

Gavin O'Neill - CEO
Marian Connolly – Marketing Manager
Sarah Forber – Sales Executive

GoReport is the market-leading solution that digitises surveying, inspection, reporting and analysis for residential and commercial property surveyors.

Our solution is designed to significantly enhance the efficiency, quality, and consistency of the surveyor's workflow. We offer surveyors the flexibility to easily design, build, and customise any type of survey using GoReport Creator or choose from an extensive library of ready to use, pre-defined standard templates, including the full RICS Suite of Home Survey Standards.

Adopting a digital data collection and reporting tools brings significant benefits to the individual surveyor and to the business they operate in, whether they are a sole trader or a large corporate with many surveyors and a supporting team. We can confidently state this with the success of hundreds of clients currently use GoReport to support their business!

We offer solutions that serves every type of residential survey, including:

- Fully Bespoke Building Surveys
- RICS Home Survey Level 1-3
- Private and Mortgage Valuations
- Timber and Damp Surveys
- Structural Survey
- Industry and Panel Standards
- And many more...

We invite you to visit our stand at the RPSA Conference to learn more about the benefits of digital for your customers and your business. Alternatively, you can visit our website www.goreport.com to explore our innovative solutions and discover how we can help you optimise your workflow in both residential and commercial surveying.



In attendance:-

Paul Holford - Director

We are Morgan Sloane Chartered Surveyors, an independent firm of Chartered Surveyors who provide specialist property valuations and related advisory services. Morgan Sloane was founded in 2012, although we have been practicing individually since 1999.

At Morgan Sloane, we are RICS registered valuers, regulated by the Royal Institution of Chartered Surveyors (RICS), members of the Association of Leasehold Enfranchisement Practitioners (ALEP), the Residential Property Surveyors Association (RPSA) and the Independent Surveyors and Valuers Association (ISVA) – we find this provides our clients with confidence, knowing that their needs will be handled with the utmost professionalism and diligence.

We pride ourselves on our rapid turnaround and highly detailed reports, giving clients exactly what they need with a friendly team always willing to provide explanations and advice in addition to the written report.

As a business we operate slightly differently to most surveying practices, we believe in empowering our surveyors who have unlimited earning potential and total control over their work life balance. Most of our surveyors have other commitments outside of Morgan Sloane and fit a well-paid rewarding career with us in with their other interests.

All of us are home based and so location is not important, we have opportunities all over the UK. If this sounds like the kind of team you would like to join call us today for free on 0800 161 5767 or send us an email to info@morgansloane.co.uk or check out our website at:

<https://www.morgansloane.co.uk/about-us/our-team/join-our-team>

The Digital Surveying Solution for RESIDENTIAL & COMMERCIAL Property Surveyors

Flexible options to optimise every workflow. Design, build and customise any type of survey using **GoReport Creator** or choose from our extensive library of ready to use, pre-defined standard templates.

RESIDENTIAL

From sole traders to large organisations, GoReport supports the delivery of residential surveyors across the UK & Ireland.



SPEED & ACCURACY

Improve the efficiency of your report production and consistency of approach across your surveying team.



STANDARDS OR BESPOKE

Use RICS Home Survey Standards or distinguish your offering from the competition by developing your own brand of survey.



INTEGRATION

Integrate with other tools that improve your survey workflow such as Survey Booker, BCIS rebuild costs etc.



✓ Efficiency

✓ Consistency

✓ Quality

COMMERCIAL

GoReport supports commercial surveyors across every specialism and discipline from single properties to large portfolios.



COLLABORATION

Ensure a consistent approach for surveyors working on multiple properties across a wide range of specialisms.



FLEXIBILITY

Easily adapt your offering for project specific requirements or multiple service lines.



AGGREGATE & ANALYSE

Rapid data aggregation and analysis to deliver insight and guidance for your clients using easy to use tools such as Excel, Power BI™ etc.



Find out more www.goreport.com



In attendance:-

Steve Hodgson – Chief Executive
James Berry – Head of Technical

The Property Care Association (PCA) is a 'not for profit' Trade Association. PCA membership is involved in many fields including those associated with damp & excess moisture control, structural waterproofing, invasive weeds, flood protection and ground gas. We represent property specialists who can be trusted to resolve building issues while promoting high standards of professionalism, guidance, expertise and advice for homeowners and professionals.

For those wanting to learn more and gain knowledge and expertise in the above areas, then we are here to help; whether it's discussing training, qualifications, PCA membership benefits or through the free CPD videos and technical guidance resources we have to offer.

To find out more about what we do, pop by our stand today.

The Property Care Association, 11 Ramsay Court, Kingfisher Way, Hinchingsbrooke, Business Park, Huntingdon, PE29 6FY

pca@property-care.org



In attendance:-

Hilary Grayson – Director of Surveying Services
Sean Lidster – Head of Training Sales

At Sava, we are a team of building physicists and engineers, software developers, surveyors and business management specialists. For 40 years we have been Making Buildings Better by providing education, technology and professional services to help look after the UK's 29 million homes.

We offer courses and qualifications for residential surveyors and those looking to enter the profession, including our flagship vocational diplomas – the Diploma in Residential Surveying, which is accredited by the Chartered Association of Building Engineers (CABE), and the Diploma in Residential Surveying and Valuation, which enables entry into both CABE and the Royal Institution of Chartered Surveyors (RICS) at Associate level.

In addition to our diplomas, our range of [online training modules](#) can be undertaken as CPD to help you develop new skills and brush up on your existing knowledge. These include modules on Construction, Services, Defects, Inspecting Houses, and Standards, Legal & Valuation.

We believe in sharing knowledge for the benefit of the industry, which is why our free online library, [Sava EDGE](#), is available to all, providing access to a collection of technical resources you can use to stay up to date with the latest industry information.

Website: www.sava.co.uk

Email: hello@sava.co.uk

Phone: 01908 442 158



In attendance:-

Jerry Quinnell - Director

Skyline survey writing software – More than just software

At Skyline we know that being an independent surveyor risks leaving you without a sounding board for concerns or ideas.

So, while Skyline offers you software to write the best looking survey reports on the market, we also know that it's not just about providing "basic" technical support.

Our mission is to be there for you, every step of the way.

Whether you need some help deciding how to report an issue, not sure what PC to buy, thinking about how to market yourself, or wondering what product would best suit your client, Jerry and AI are always accessible, willing, and able to give you honest and straightforward feedback.

Add to that the widest and most innovative range of survey products, and a new on-site app, and Skyline delivers the complete package for the independent surveyor.

Oh, and it won't cost you a single penny to get signed up.

Remember, the only way your client can judge you is on the quality of your service (and that's down to you!), and the report you deliver. That's why we help you to make Skyline reports deliver a bespoke-style product that maximises your fees. It's no accident that Skyline users command the highest fees in the industry.

Wherever you are at in your surveying career, you've got the knowledge –our job is to help you deliver that to your client quickly, efficiently, accurately, and looking fantastic.

We're surveyors ourselves. So we're uniquely placed to understand your needs.

For more information, contact

Jerry Quinnell 07789 11180 Skyline Surveyors Ltd info@skylinesurveyors.co.uk



In attendance:-

Jamie Craddock - Head of Surveyor Tech

Founded in 2016 to address the issue of fragmented UK property data, Sprift brings together disparate information in on award-winning solution for surveyors, estate agents, conveyancers, mortgage brokers and other industry professionals. We place great emphasis on data quality, which we aggregate from trusted and official sources to ensure high standards of reliability and accuracy.

Sprift for Surveyors has been developed in consultation with the industry, providing an extensive range of benefits that enable efficient desktop research in seconds, with over 260 data points on 29.59 million residential properties in the UK available via our platform. Not only does Sprift enable surveyors to save time on their desktop research, but we also offer easy-to-generate, white labelled reports to support the quotation process and help you convert more new business.

We're delighted to offer RPSA members the opportunity to trial Sprift for Surveyors for free for two months, so you can experience for yourself how much time you can save and how many more quotations you can convert into instructions.

jamie.craddock@sprift.com

www.sprift.com

07557 988 536



In attendance:-

Ian Hughes - Head of Engagement
Ian Bullock – Sales Director

As early adopters of technology, we felt we knew what surveyors wanted and how we could support them better. This was based on our experience of working with thousands of property and finance sector clients around the UK. We created Surventrix to create a significant impact on the surveying industry.

Together, we have a compelling vision to take Surventrix to market. With smart technology, total customisation and an access anywhere solution that takes surveying further and helps grow a surveying business. This is done by automating key tasks, faster report creation and ensuring a superb all round experience for the client.

Our vision is a future where Surventrix is utilised on every surveyor's device.

We bridge the gap between their client and survey data and the practical business insights and resources required to power growth and success by:

- Supporting everyone with RICS Compliance
- Lowering business costs
- Removing the need for multiple systems
- Speeding up workflow
- Improving the customer sales process
- Enhancing customer experience.

For more information go to www.surventrix.com



In attendance:-

Matt Nally – Founder & CEO
Steph Jost – Marketing Director

Survey Booker is the leading surveying CRM and survey management system designed to help you spend more time with customers and on fee earning and less time on admin and compliance. A full turnkey solution, connect your other systems, personalise your account and start operating more effectively today.

We help you save up to 85% of your time on admin, provide great customer experiences, grow your sales and manage your surveys with ease.

Life is better connected. Survey Booker is integrated with every part of the survey and valuation process to help you manage every customer seamlessly from quote to report. Connect:

- Any lead source - manage and convert leads with ease
- Emails - automatically log sent emails and replies
- Payments - process online payments automatically
- Accounting software - keep accounts up to date
- Report writing software - focus on writing surveys not setting them up
- Plus much more.

Automate your processes and compliance today. Because if you're stuck doing admin, you can't speak with customers and carry out surveys.

Survey Booker is a certified carbon-neutral supplier helping you to operate sustainably, supporting the efforts you make to reduce your environmental impact.

Visit <https://surveybooker.co.uk> or email hello@surveybooker.co.uk to find out more.



In attendance:-

Tim Grant - Director
Alex Porter – Account Director

UKGlobal Bristol are specialists in Professional Indemnity and associated insurances. We provide insurance solutions for a wide range of traditional and emerging professional businesses. With a wealth of knowledge in Professional Indemnity, Directors & Officers Liability and Cyber and Crime Liability insurance.

Our team of experienced Professionals Risks are dedicated to providing cost-effective insurance solutions for our clients. We excel at getting to know clients thoroughly and working together to identify risks and build effective insurance programmes. We offer clear and transparent advice to enable clients to make informed decisions and always take a flexible and proactive approach. We pride ourselves on our reputation for superior advice, customer service and client retention. In addition, claims are handled in-house and not subcontracted to third parties. The attention to detail will be consistent throughout our relationship as your business changes. We will be on hand to help you with any issues and to assist with any claims you may need to make.

We are part of UKGlobal Broking Group Ltd, who have a number of offices around the country. UKGlobal help arrange commercial insurance for a broad range of business sectors. It is a national business, supporting clients from our regional offices.

Sponsor

UKGlobal Bristol (UKGB) are proud to be the approved and recommended insurance broker for RPSA, providing Professional Indemnity Insurance (PII) cover for their members

- **Specialist Professional Indemnity advice for RPSA members from industry experts**
- **Tailor made insurance solutions**
- **Discounted premium available from a partner insurer exclusively for RPSA members**
- **Cover can include: cyber cover, retrospective cover, legal expenses, defence costs and expenses offered in addition to the limit of indemnity**
- **No penalty on premium or coverage for notifications that do not lead to a payment from insurers**
- **Standard excess of £1,000 for every claim (valuation work may attract a higher excess)**
- **No onerous exclusions**
- **Free no obligation review**

For more information or to arrange a review of your insurance, please contact:

Tim Grant *Cert CII*

Director - UKGlobal Bristol

M: 07593 133663

E: tim.grant@ukglobalgroup.co.uk

Thomas Vigliucci

Director - UKGlobal Bristol

M: 07741 656201

E: thomas.vigliucci@ukglobalgroup.co.uk

Alex Porter *Cert CII*

Account Director - UKGlobal Bristol

M: 07707 283408

E: alex.porter@ukglobalgroup.co.uk